

BT BROADBAND – UPDATE

Good afternoon Karen,

Thanks for speaking to me. As discussed, the broadband at WN5 7PE is nearly due out of contract, meaning the price is due to go up.

I know you mentioned that the phone line 01744902738 isn't necessary, so what I have quoted below will simply be a standalone broadband. I will also list the benefits that you get on this broadband below the quoted price:

Standard fibre 76 pro- £53.95

Pro package:

- All features included
- Static IP (value £5)
- Next Day Connectivity with Hybrid Backup
- Next day fix
- Complete Wi-Fi solution
- Expert setup
- Wi-Fi security controls

Finally, I know you also mentioned that there will be a separate room that will have several devices and users on it at once. The main concern I have with this is since full fibre isn't available in your area yet and most likely won't be for a while, the broadband will be stuck at around 50mbps. This speed won't be able to support this many users, which is therefore why I would highly encourage meeting a specialist and receiving a quote from them in regards to a private line.

If you did want to meet a specialist in the future or would simply like the costing of a private line, then please do let me know.

Thanks,

Ethan Lloyd

Telecommunications Consultant

BT LOCAL BUSINESS - Liverpool, Chester & North Wales

My working days are Monday to Friday, 9am till 5:30pm excluding bank holidays.

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